

INFINITY LOGISTICS INDONESIA

COMPANY PROFILE





Vision, Mission & Core Values

VISION

To be the leading regional logistics provider, empowering export growth through world class services

MISSION

To deliver innovative and reliable logistics solutions through our integrated global network, supporting the seamless flow of export goods

CORE VALUES

- Integrity
- People Driven
- Technology Oriented
- Customer Focus
- Innovation & Excellence
- Teamwork
- HSEC Responsibility



About Us.

Our group is a logistics service provider based in Malaysia, with a strong operational presence in Surabaya, Indonesia, and throughout Southeast Asia. We offer comprehensive services across the region, ensuring seamless logistics solutions to meet the needs of our clients. Our business footprint spans multiple countries, and we pride ourselves on delivering tailored, efficient services across various sectors. Our services span five key areas:

- NVOCC (Non-Vessel Operating Common Carrier).
- Freight Forwarding Services.
- Domestic Freight Services.
- Flexitank Solutions and Related Services.
- Project Logistics Services.

Our company is a prominent player in Southeast Asia, with a strong reputation for its expertise in the NVOCC market and Freight Forwarding. We have successfully expanded our services to include domestic logistics solutions and Flexitank solutions. We are recognized for offering reliable project logistics for large-scale projects across industries. With a commitment to excellence, our group ensures that customers receive high-quality and efficient logistics services, providing added value through our extensive network and expertise.

Our Services.



NVOCC

We provide non vessel operating common carrier (NVOCC) services for shipping.



FREIGHT FORWARDING

Manages the logistics of transporting goods efficiently.



DOMESTIC

Focuses on transportation and logistics within the country.



FLEXITANK

Turns a container into a bulk liquid carrier for non hazardous liquids.



PROJECT

Handle large scale and complex logistical projects.



NVOCC.

We specialize in Full Container Load (FCL) shipments, offering reliable space allocation on a wide range of ocean liners operating across major trade routes in Asia. Our network includes regular sailings to and from key ports in Malaysia, Thailand, Indonesia, Singapore, Vietnam, India, and Myanmar. With multiple weekly sailing schedules, our clients benefit from enhanced flexibility, allowing them to select the most suitable departure dates and transit times that align with their cargo planning and supply chain needs.

In support of the NVOCC (Non Vessel Operating Common Carrier) market, our Surabaya Branch plays a vital role by providing high quality 20 ft High Cube containers. These containers offer approximately 12% more payload capacity compared to standard General Purpose (GP) containers, making them a cost effective option for maximizing cargo volume per shipment. This additional space is particularly advantageous for low density, high volume cargo, including items such as chipboard, gypsum board, and sheet glass.

By combining consistent space availability, route flexibility, and container specialization, we provide a robust FCL solution that caters to a diverse range of industries and cargo profiles ensuring both operational efficiency and cost optimization for exporters.



FREIGHT FORWARDING.

We offer integrated freight forwarding services, covering both ocean and air transport, to facilitate international import and export activities for a wide range of industries. Backed by our local transport network and modern logistics facilities, we provide door to door delivery solutions combined with customs documentation and regulatory compliance. Our scope of services includes Cargo space arrangement with shipping lines and airlines, Transportation, loading, and terminal coordination, Customs clearance and permit processing, Coordination with overseas partners for seamless cargo movement.

Surabaya Branch Specialized Forwarding Division. Our Surabaya branch serves as a key operational hub, offering specialized forwarding services to meet specific cargo requirements:

- LCL (Less than Container Load): Efficient consolidation service for cost effective shipping.
- Air Freight: Rapid and secure transportation for time sensitive cargo.
- Reefer Cargo: Expertise in handling temperature sensitive goods, ensuring cold chain integrity.
- Isotank Handling: Safe and compliant transportation of bulk liquid cargo in accordance with international safety standards.

Through our expertise, network, and commitment to operational excellence, we deliver integrated logistics solutions either as part of a comprehensive supply chain service or as stand alone forwarding support.



DOMESTIC.

Domestic freight forwarding refers to the end to end planning, coordination, and execution of cargo transportation within a single country. Unlike international freight forwarding which involves complex customs procedures, cross border regulations and overseas logistics domestic freight forwarding focuses entirely on the movement of goods across local and regional networks.

One of its key advantages is efficiency both in terms of time and cost. Domestic shipments are typically faster and more economical compared to international transit, making them an ideal option for businesses seeking reliable, short to mid distance delivery solutions. The service offers flexible transportation modes, including road, rail, sea, and air each tailored to meet specific cargo requirements, lead times, and budget constraints. This multimodal flexibility allows companies to optimize logistics performance based on their supply chain needs.

Furthermore, domestic freight forwarding is often part of a fully integrated logistics offering. It may include value added services such as real time cargo tracking, cargo insurance, warehousing, and inventory management, all of which contribute to a seamless, transparent, and reliable delivery process within national borders. Whether supporting daily distribution flows, regional retail delivery, or time critical industrial cargo, domestic freight forwarding ensures that goods move smoothly from origin to destination efficiently and with full visibility.



FLEXITANK.

Flexitank is a cost effective and efficient solution for transporting non hazardous bulk liquids by converting a standard 20 ft container into a high capacity liquid carrier. Made from durable Polyethylene and Polypropylene, our Flexitanks offer capacities ranging from 18,000 to 24,000 liters, making them ideal for products like edible oils, beverages, and light chemicals. With easy installation and compatibility with standard containers, they help optimize space, reduce handling costs, and ensure contamination free transport.

As one of the core products of Infinity Bulk Logistics (IBL), our Flexitanks are tailored to meet diverse customer needs. Backed by expert technical teams and in house production standards, we ensure performance, safety, and reliability in every shipment. IBL continues to invest in research and development to support sustainable logistics solutions that are flexible and environmentally conscious.

While our Flexitanks are manufactured in Malaysia through a certified partner, our operations are fully supported from Surabaya, Indonesia. With a local logistics team and strategic access to Tanjung Perak Port, we provide responsive service, fast installation, and reliable after sales support across Indonesia. This combination of global manufacturing quality and local operational capability ensures trusted delivery every time, everywhere.



PROJECT.

Project logistics involves the planning, transportation, and management of containers used for heavy, oversized, or complex cargo, which is essential in large scale projects like power plants, oil and gas developments, and renewable energy infrastructure. Selecting the right container type is critical due to the cargo is size and shape. A thorough cargo survey helps determine accurate dimensions and weight, and a detailed loading plan, including lashing and blocking, is essential for safe transport. Special permits and documentation, like Out of Gauge (OOG) declarations, are often required.

Multimodal transportation, combining trucks, ships, and trains, is typically used to efficiently move such project cargo. Close coordination between the technical and logistics teams ensures safety and operational efficiency throughout the process. This requires careful planning of every aspect of the transportation journey.

Surabaya is well positioned to operate in project logistics due to its strategic location and robust infrastructure. The Port of Tanjung Perak, a key gateway for international trade, along with access to roads, railways, and airports, enables smooth multimodal transportation. With the city is established logistics network and experienced companies, Surabaya can effectively support the management of complex project cargo for large industrial and infrastructure projects.

Office Address:

Plaza BRI, 12th Floor, Suite
1206, Jl. Jendral Basuki Rahmad
122-138, Surabaya City, East
Java Indonesia

Warehouse Address:

Margomulyo Permai Warehouse,
Complex J10

**INFINITY LOGISTICS
INDONESIA**

 +62-31-549-2926

 cssurabaya@infinity-sby.com

